**NDIS Review Consultation – Fact Sheet**

Thank you for your interest in participating in our NDIS Review Consultation. This package contains some more information about the consultation process.

**About the Review**

Currently, the NDIS is being reviewed to understand what is working well and what can be done better.

The main goals of the Review are to understand what people think about how the NDIS is working and the market of disability services and workers.

With support from Women with Disabilities Australia and funding from the Australian Government, AFI are holding conversations to gather NDIS participants views using different inquiry styles:

*Appreciative inquiry*

In a small group, led by a facilitator, we will ask you to imagine your ideal customer interaction with the NDIS. For example, around the quality, timeliness and nature of your interactions with the NDIS about things like the call centre, staff, website and other front facing interactions.

Your time commitment will be participating in a one-hour induction session and a three-hour online small group discussion. You will be paid for your time. Payment is being made via Inclusion Australia who have been contracted separately by the Australian Government to facilitate reimbursement.

*Depth interview*

We will be holding in-depth interviews with individuals to ask about your NDIS experiences with workers and market challenges.

Your time commitment will be a a one-hour induction and a two-hour conversation with a facilitator. You will be paid for your time. Payment is being made via Inclusion Australia who have been contracted separately by the Australian Government to facilitate reimbursement.

*Social Media forum*

There will be a social media forum across multiple platforms beginning on 12 noon on Saturday 12 August 2023 including a Facebook event and a twitter stream focusing on people’s experiences with NDIS planning, administration and the application of the rules as well as other issues. To connect join the online event [here](https://fb.me/e/ZbFwSs1o) or follow #BetterNDIS

We will also be conducting an online survey into these issues.

**Next steps**

If you are interested in taking part in this project, please click on the “Take Part” button where you can find out more information and tell us a little about your NDIS experiences.

We will take a little time to consider this information.

We will let you know as soon as possible if you have been selected.

**Any questions**

If you have any questions about this process, please contact [NDISreview@advocacyforinclusion.org](mailto:newemail@advocacyforinclusion.org)